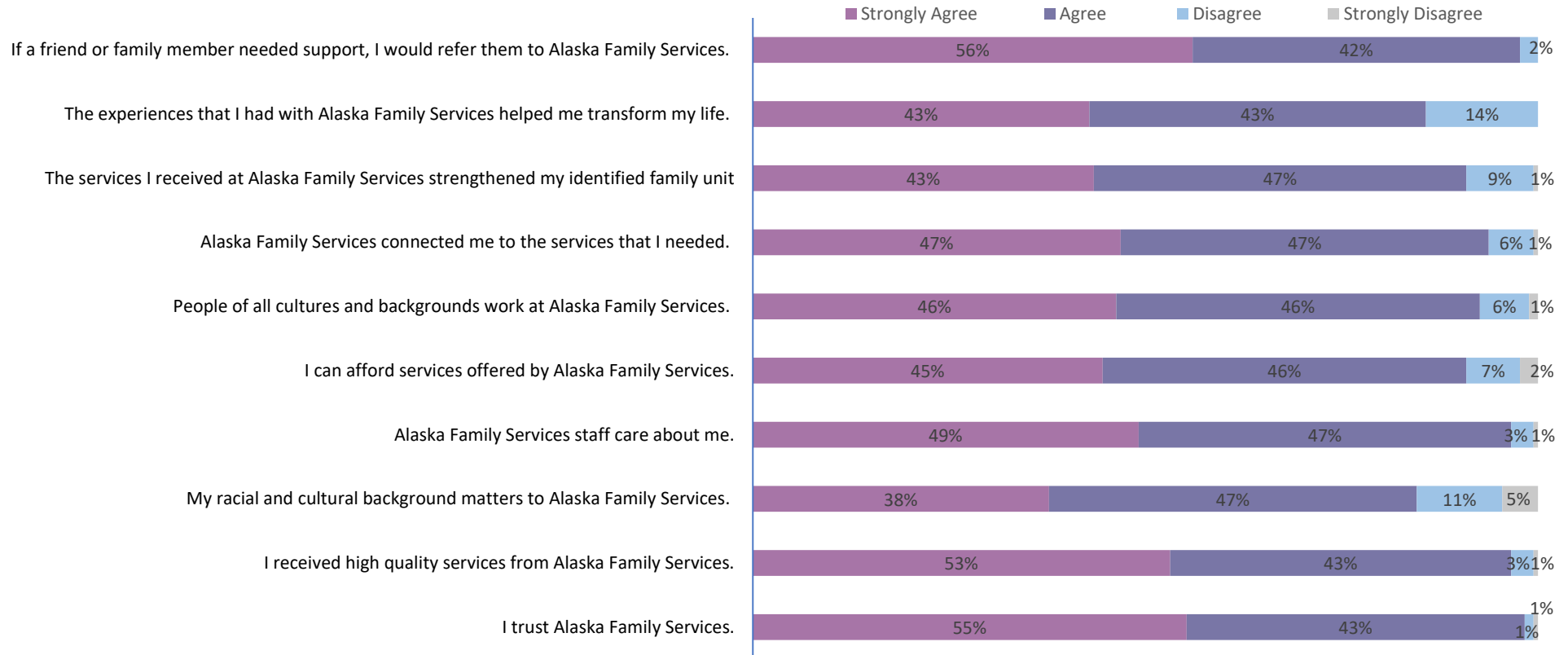


Alaska Family Services 2021 Client Satisfaction Survey

About the Survey

Alaska Family Services' Performance and Quality Improvement (PQI) Committee developed the 2021 Client Satisfaction Survey. Client responses were collected through paper and online surveys to increase participation. The survey launched on March 15, 2021 and closed on May 15, 2021. A total of 175 of Alaska Family Services clients completed the survey.



The Result

Gathering feedback from clients about their experience with Alaska Family Services has been and continues to be critically important to us. Client feedback helps us evaluate our services, develop performance targets, and identify opportunities to better serve our communities. We thank the individuals who took the time to participate in this survey.